

# Crowdsourcing Patient Medical Data: Opportunities and Innovations

June 30, 2016 | MUHC-ISAI Research Symposium



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Research Director | PatientsLikeMe

# What is PatientsLikeMe?

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# About PatientsLikeMe

*Our mission is to improve the lives of patients through new knowledge derived from shared real-world experiences and outcomes*

- Founded in 2004 as a direct response to their family's experience with chronic disease
- It is an online, open, patient-facing community for patients with life changing diseases
- Started in ALS in 2004 and expanded to all conditions in 2011. Deep patient data and experience in 30-40 chronic diseases
- Bringing together an ecosystem of forward thinking healthcare partners



## PatientsLikeMe at a Glance

Patients	Data	Insights
<ul style="list-style-type: none"><li>• 400,000+ patients</li><li>• 2,500+ conditions</li></ul>	<ul style="list-style-type: none"><li>• 30+ million structured data points</li><li>• 3+ million free-text posts</li><li>• 15+ PROs</li></ul>	<ul style="list-style-type: none"><li>• 70+ publications, most peer reviewed</li><li>• Patient-generated taxonomy</li><li>• Safety monitoring platform</li><li>• Endpoints in clinical trials</li></ul>

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# Commercial & Partner Research

**Development of a Scale to Measure Barriers to Disease-Modifying Therapy Adherence in MS**

Novartis, Merck, AstraZeneca, Takeda, EMD Serono, Biogen, Genzyme, Genentech, Actelion, Walgreens, Boehringer Ingelheim, Celgene, Janssen, Cancer Treatment Centers of America, UCB.

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**Background**

Multiple sclerosis (MS) is a chronic neurological disease characterized by relapsing and remitting disability. Adherence to disease-modifying therapy (DMT) is a key determinant of long-term disability. A recent observational study in a large cohort of MS patients in the United States found that adherence to DMT is low, with a median adherence rate of 42%.

**Objectives**

To develop a validated patient-reported outcome instrument to measure barriers to DMT adherence in MS.

**Methods**

A panel of experts in MS, patient-reported outcomes, and cognitive interviewing of the instrument.

**Results**

The instrument was validated in a cohort of 100 MS patients. The instrument was found to be reliable and valid for measuring barriers to DMT adherence in MS.

**Conclusion**

The instrument is a valid and reliable patient-reported outcome instrument to measure barriers to DMT adherence in MS.

**Figure 1** Recruitment flow of participants

**Figure 2** Positive and negative items

Available online at [www.sciencedirect.com](http://www.sciencedirect.com)

ScienceDirect

ELSEVIER journal homepage: [www.elsevier.com/locate/jval](http://www.elsevier.com/locate/jval)

COMMENTARY

**Can We Use Social Media to Support Content Validity of Patient-Reported Outcome Instruments in Medical Product Development?**

Margaret Rothman, PhD<sup>1</sup>, Ari Geanakosky, MS, MBA<sup>2</sup>, Paul Wicks, PhD<sup>3</sup>, Ektara J. Papadopoulos, MD, MPH<sup>4</sup>

<sup>1</sup>Janssen Pharmaceutical Companies of Johnson & Johnson, Raritan, NJ, USA; <sup>2</sup>Novartis Pharmaceuticals Corporation, East Hanover, NJ, USA; <sup>3</sup>Novartis Pharmaceuticals Corporation, East Hanover, NJ, USA; <sup>4</sup>Novartis Pharmaceuticals Corporation, East Hanover, NJ, USA

**ABSTRACT**

We report a panel designed to open a dialog between pharmaceutical sponsors, regulatory reviewers, and other stakeholders regarding the use of social media to collect data to support the content validity of patient-reported outcome instruments in the context of medical product labeling. Multiple stakeholder perspectives were brought together to better understand the issues encountered in pursuing social media as a form of data collection to support content validity. Presenters represented a pharmaceutical sponsor of clinical trials, a regulatory reviewer from the Food and Drug Administration, and an online data platform provider. Each presenter shared his perspective on the advantages and disadvantages of using social media to collect this type of information. There was consensus that there is great potential for using social media for

and response options through cognitive debriefing [3]. Best practices usually include either individual interviews or focus groups with participants who are experiencing the target condition or have recent experience with it. These traditional methods of collecting qualitative data to support the content validity of a new or existing PRO instrument, however, are labor intensive, time consuming, and relatively expensive. Although

Patient (2014) 2:73-84  
DOI 10.1007/s40201-013-0033-0

**ORIGINAL RESEARCH ARTICLE**

**Quality of Life in Organ Transplant Recipients in an Online Transplant Community**

Paul Wicks · Katherine A. Sulham · Ari Geanakosky

Published online: 6 November 2013  
© The Author(s) 2013. This article is published with open access at Springerlink.com

**Abstract**

**Background** The PatientsLikeMe Organ Transplants online community allows patients to share detailed health information for research.

**Objectives** The objectives of our study were to describe and contrast data collected through an online community with the broader organ transplant population.

**Methods** Quantitative data were examined with respect to basic demographic characteristics and quantitative data including treatment, symptoms, side effects, and the PatientsLikeMe Quality of Life (PLMQOL) scale. Qualitative data including forum discussion posts and treatment evaluations were examined to support future development of standardized questions that could be added to the platform. Online data were compared with US national registry data from the United Network for Organ Sharing (UNOS).

**Results** Within 30 days of account creation, 1,924 single-organ transplant patients provided spontaneous, patient-reported data in the form of 915 reported symptoms, 938

with epilepsy, fibromyalgia, mood disorders, Parkinson's disease, multiple sclerosis, or ALS. Site users generated 2,169 posts to 346 unique topic threads in the transplants forum.

**Conclusions** Organ transplant patients are willing to report detailed health data through online communities across key domains—symptoms, treatment effects, and generic quality of life—that constitute the essential core of patient-reported outcomes. Patient-reported outcomes captured online have the potential to accelerate learning about patient experiences but suffer methodological challenges that must be overcome to maximize their utility.

**Key Points for Decision Makers**

- The Internet is no longer just where patients go to read health or chat in forums; they are using the same tools used in clinical research studies to learn more about managing their disease and contribute to research.
- The number of patients online today is relatively small

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<https://www.patientslikeme.com/about/partners>

# Academic Research and Nonprofits



Food and Drug Administration



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<https://www.patientslikeme.com/about/partners>

# Who Joins PatientsLikeMe?

# PatientsLikeMe Members

- 70% Female
- 16% non-Caucasian
- 40s-50s
- Chronic diseases
- Multiple comorbidities
- English-speaking
- 60% US
- Canada: 13,237





# Conditions on PLM

## Neurological and brain

- Multiple Sclerosis (48,187)
- Parkinson's Disease (11,940)
- Epilepsy (9,944)
- Migraine (8,365)
- ALS (Amyotrophic Lateral Sclerosis) (8,141)

## Muscle, bone, and joint

- Fibromyalgia (62,220)
- Rheumatoid Arthritis (RA) (9,207)
- Systemic Lupus Erythematosus (18,124)
- Osteoarthritis (5,261)
- Degenerative Disc Disease (3,496)

## Mental health

- Major Depressive Disorder (21,511)
- Generalized Anxiety Disorder (18,755)
- Post-traumatic stress disorder (14,735)
- Panic Disorder (10,112)
- Social Anxiety Disorder (6,022)

## Metabolism and nutrition

- Diabetes Type 2 (18,156)
- Diabetes Type 1 (2,473)
- Obesity (2,099)
- High Cholesterol (Hypercholesterolemia) (1,921)
- Vitamin D Deficiency (1,681)

## Gastrointestinal

- IBS (Irritable Bowel Syndrome) (4,872)
- GERD (Gastroesophageal reflux disease) (4,215)
- Crohn's Disease (4,023)
- Ulcerative colitis (1,234)
- Celiac Disease (828)

## Respiratory

- Asthma (5,855)
- Idiopathic Pulmonary Fibrosis (5,457)
- COPD (Chronic Obstructive Pulmonary Disease) (2,349)
- Sleep Apnea Disorder (1,909)
- Cystic Fibrosis (1,237)

## Oncology

- Lung Cancer (4,020)
- Multiple Myeloma (2,580)
- Breast Cancer (1,673)
- Prostate Cancer (827)
- Colon Cancer (428)

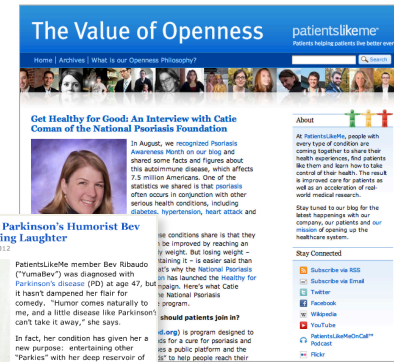
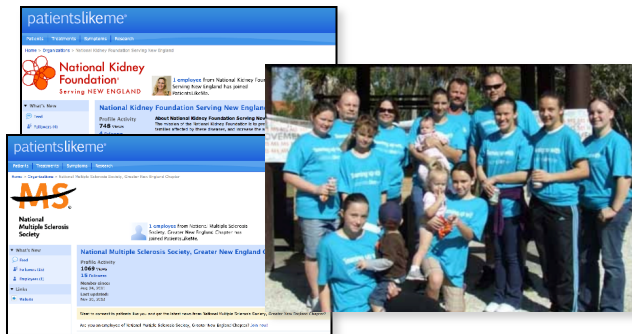
## Cross-disease symptoms

- Anxious mood (115,512)
- Depressed Modd (116,211)
- Fatigue (117,668)
- Pain (114,463)
- Insomnia (104,507)

# Patient Outreach

- Facebook, Twitter, banner ads
- Search engine optimization
- KOL outreach
- Partnerships with targeted non-profits
- Blogs and support groups

## Non-Profit Pages

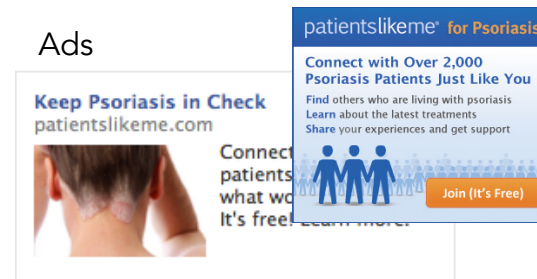


## Spotlighted Author: Parkinson's Humorist Bev Ribaldo on Dispensing Laughter



## PatientsLikeMe Blog

## Ads



# What Do Members Do?

# Democratization of Information

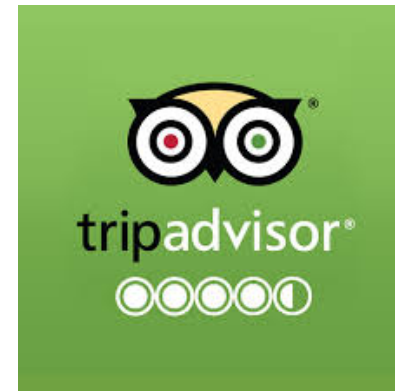


## Customer Reviews



Average Customer Review  
★★★★★ (218 customer reviews)

Create your own review

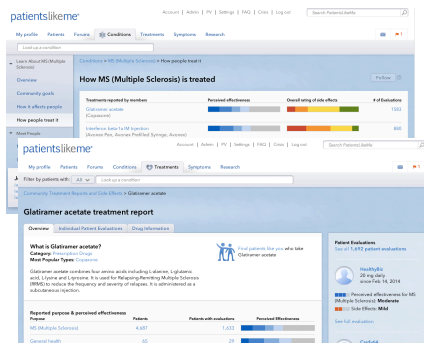


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# What Members Do

## Learn

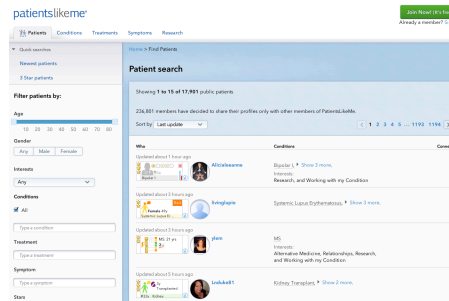
about living with and treating life-changing conditions



- Answer the question “Is this *normal*?”
- Learn from aggregated patient treatment and symptom data

## Connect

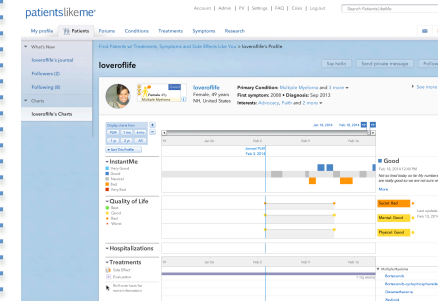
with others sharing those experiences



- Search patients based on age, gender, disease, treatment, symptoms, interests, etc.
- Day-to-day support
- Live better, together

## Track

their history and progress over time



- Document changes to symptoms and new treatments, triggers and side effects
- Generate real-world outcomes research data

# LEARN ...

## Major Depressive Disorder

**We're all in this for good.**  
**By sharing your stories and data, you will:**

- help each other **live better** and uncover the **best** ways to manage your health today
- help researchers **shorten the path to new treatments** tomorrow

How much good can your data do? A whole lot, as co-founder Jamie Heywood explains in this video.

▶ [See more](#)












**What is Major Depressive Disorder?**  
 Major depressive disorder, also known as clinical depression, is marked by depressed mood, inactivity, lack of interest, insomnia, feelings of worthlessness, diminished ability to think, and may include thoughts of suicide.

**Common symptoms reported by people with Major Depressive Disorder**

Common symptoms	How bad it is	What people are taking for it
Lack of motivation		Pramipexole, Amphetamine-Dextroamphetamine, Lisdexamfetamine
Problems concentrating		Methylphenidate, Lisdexamfetamine, Amphetamine-Dextroamphetamine
Fatigue		Modafinil, Methylphenidate, Amphetamine-Dextroamphetamine
Depressed mood		Venlafaxine, Sertraline, Fluoxetine
Headaches		Ibuprofen, Topiramate, Acetaminophen (Paracetamol)
Muscle tension		Cyclobenzaprine, Massage Therapy, Clonazepam
Low self esteem		Positive self-talk, Work, Cognitive Behavioral Therapy (CBT)

# ... what treatments others are receiving...

## Compare treatments taken by people with Major Depressive Disorder

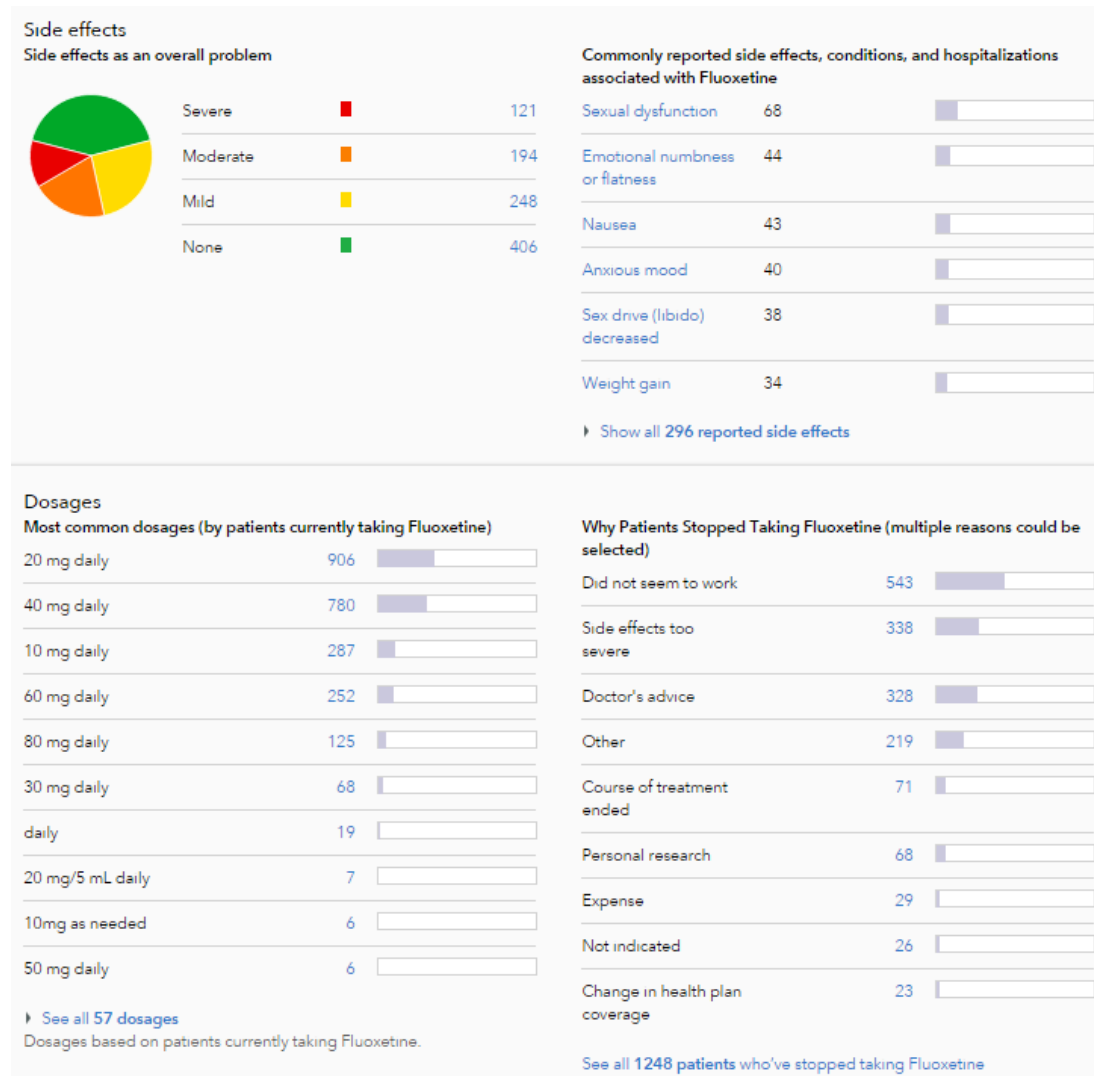
Treatment name(s)	Perceived effectiveness	Side effects	How many evaluations	Tried for
Duloxetine (Cymbalta)	 for Major Depressive Disorder (189 evaluations)	 Nausea, Weight gain ▶ 121 more	274	Major Depressive Disorder (469), Depressed mood (102), 6 more
Bupropion (Wellbutrin XL)	 for Major Depressive Disorder (201 evaluations)	 Anxious mood, Nausea ▶ 110 more	233	Major Depressive Disorder (463), Depressed mood (63), 6 more
Individual Therapy	 for Major Depressive Disorder (98 evaluations)	 Anxious mood, Depressed mood ▶ 20 more	121	Major Depressive Disorder (410), Depressed mood (6), 5 more
Sertraline (Zoloft)	 for Major Depressive Disorder (180 evaluations)	 Sex drive (libido) decreased, Dry mouth ▶ 104 more	213	Major Depressive Disorder (362), Depressed mood (79), 6 more
Venlafaxine (Effexor XR)	 for Major Depressive Disorder (164 evaluations)	 Dry mouth, Weight gain ▶ 116 more	190	Major Depressive Disorder (354), Depressed mood (88), 3 more
Citalopram (Celexa)	 for Major Depressive Disorder (157 evaluations)	 Headaches, Sex drive (libido) decreased ▶ 76 more	192	Major Depressive Disorder (341), Depressed mood (58), 2 more

# A broader view of "treatments" ...





# ... about side effects



# CONNECT

“We can do much better fighting the disease as a group than we can as individuals...”



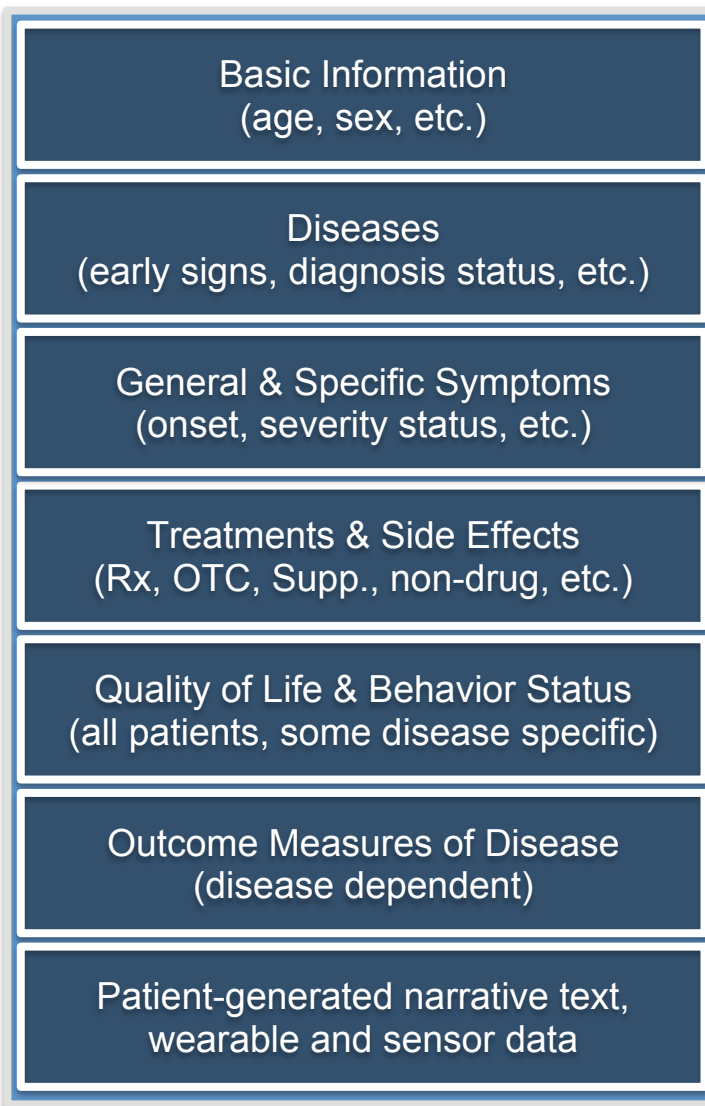
“I feel very excited, humbled and grateful that the information being used from my situation will be able to contribute to research to help other people...”



“Thanks to PLM, I learned about a new treatment my doctor didn't realize was used for MS. I'm on it now and I've never felt better!”



# TRACK



Engagement 

Data Integrity 

Standards \* 

Evidence 

Knowledge 

Empowerment 



# Multiple Sclerosis Patient Profile



# How is Research Conducted?

# Research as a Journey



**“Out of box”  
experience**



**Research protocol  
design**



**Product  
enhancements**



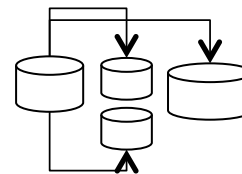
**Study participant  
selection**



**Dedicated patient  
point of contact**



**IRB review**



**Data architecture  
design**



**Study execution**



**Tailored  
communications**



**Informed  
consent**

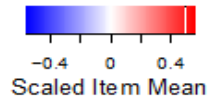


**Device  
procurement**

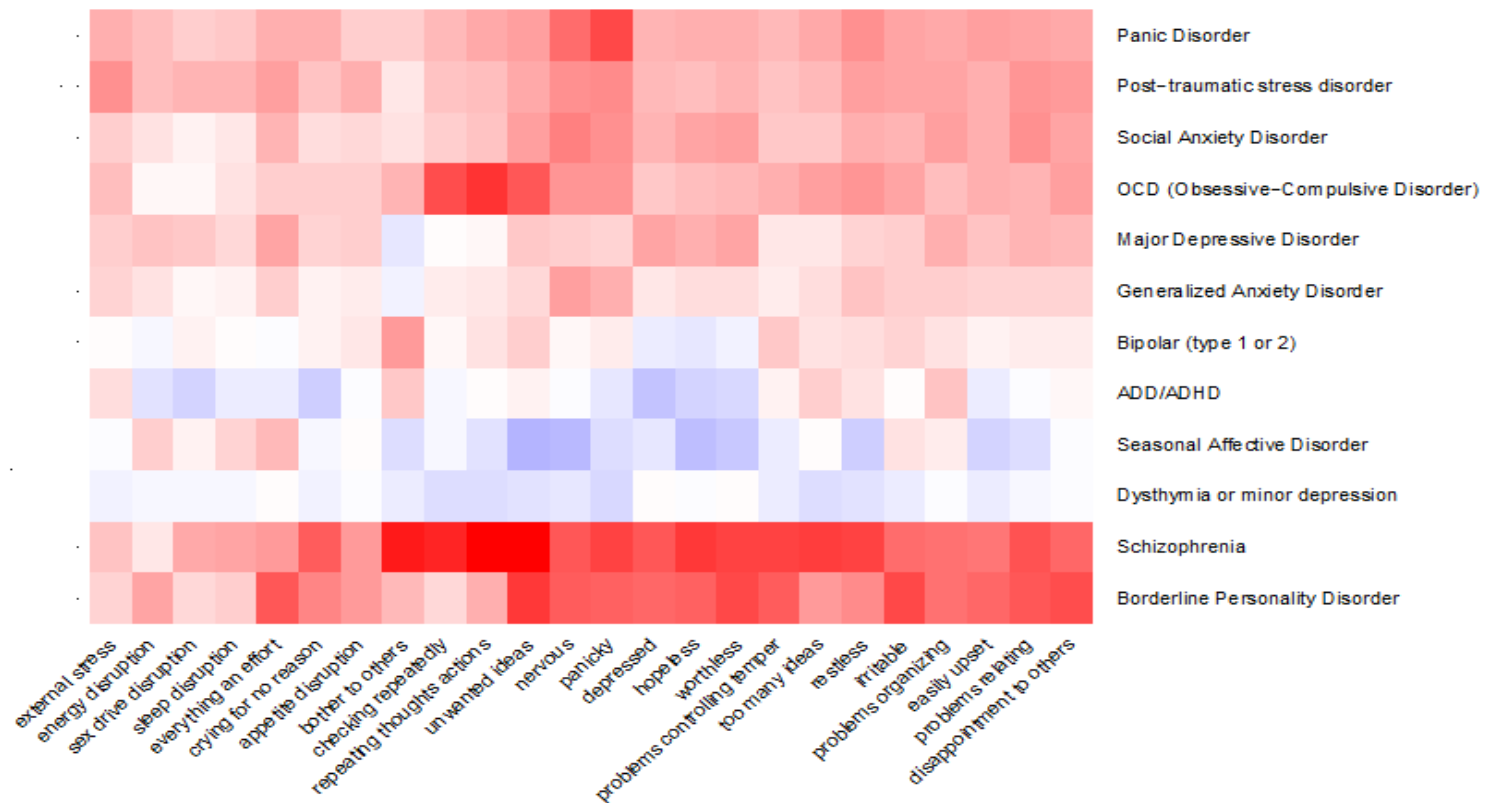


**Insight generation**

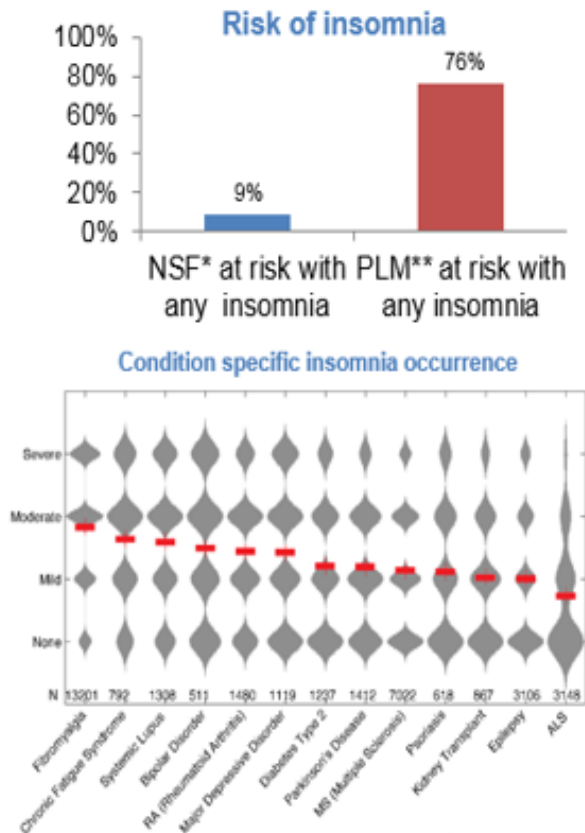
# Database Analysis



**Mood Map: Scaled Item Level Scores by Condition (primary or secondary)**



# Surveys: Supplemental Data Collection



- Three quarters of US-based PLM respondents were at risk for National Sleep Foundation (NSF)-defined insomnia.
- Trouble falling asleep was the sleep symptom most likely to result in self-reporting insomnia.
- Forty-four percent awaken during the night and 42% awake unrefreshed, but these symptoms receive less attention.
- Insomnia was worse in fibromyalgia (92%), Crohn's disease (88%), depression (85%), and rheumatoid arthritis (RA) (85%).
- Only 34% of patients reporting severe insomnia had ever received an insomnia diagnosis.

Katic et al. New approach for analyzing self-reporting of insomnia symptoms reveals a high rate of comorbid insomnia across a wide spectrum of chronic diseases. *Sleep Medicine*, 16(11), November 2015, Pages 1332–1341.



# Global Trial Access Databank

## Filters

### Sample

2015 edition (N = 6436)

### Gender

Any gender ▾

### Primary condition (top 10)

Anything ▾

[Additional conditions](#)

### Age

- 18-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75-90 years

### Trial participation

Did or did not participate ▾

### Region

- United States
- United Kingdom
- Canada
- Europe (non-UK)

### Race

- White
- Black
- Asian

## Trial awareness

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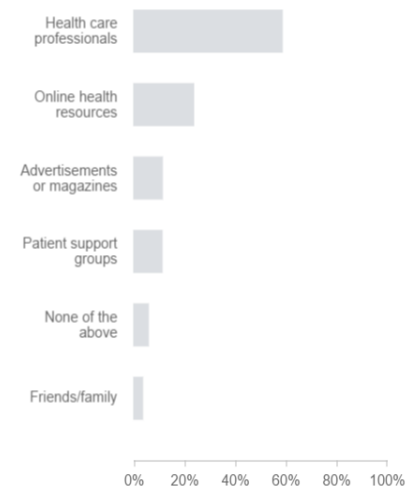
### How and why do patients become aware of trials?

Thinking about the time when you participated in a clinical trial, who first suggested you consider it? If you have participated in more than one clinical trial please think about the most recent one before answering the questions.

(N = 1,116) [+](#) [!](#)



You mentioned that you were asked to participate in a clinical trial. How did you find out about this clinical trial? If you have been asked to participate in more than one clinical trial, please think about just the most recent one. Please select all options that apply. (N = 1,881) [+](#) [!](#)



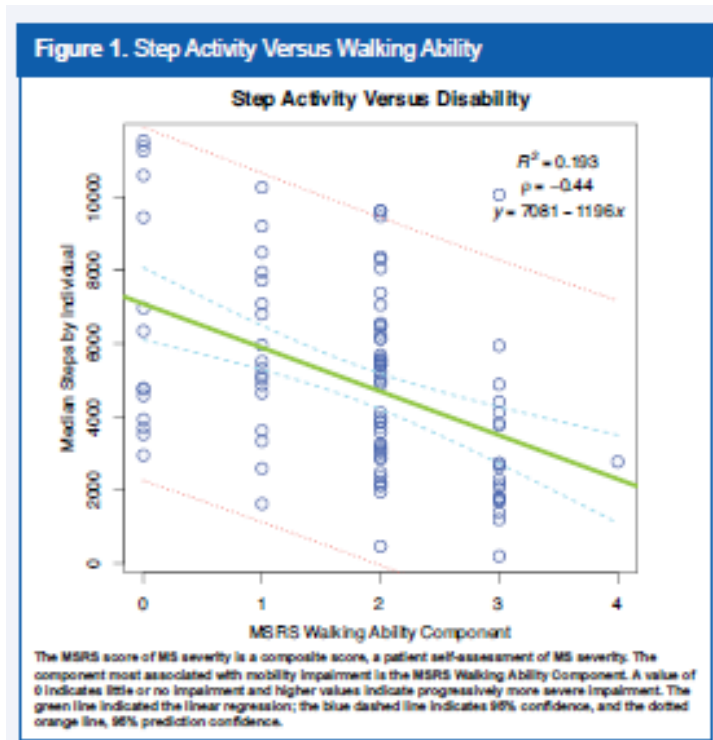
# Wearable Research: Daily Tracking in MS



April 21, 2015  
• Poster Session III  
• MS and CNS Inflammatory Diseases: Tools for Clinical Assessment and Therapeutic Response

## Remote Tracking of Walking Activity in MS Patients in a Real-World Setting (P3.209)

James Molinoh<sup>1</sup>, Shobal Datta<sup>1</sup>, Pronabesh DasMahapatra<sup>2</sup>, Emil Chiauzzi<sup>2</sup>, Richi Bhalerao<sup>2</sup>, Allola Spector<sup>2</sup>, Sherrie Goldstein<sup>2</sup>, Liz Morgan<sup>2</sup> and Jane Reitor<sup>1</sup>



Goal: understand utility of consumer activity tracking device in MS

Feasibility: if we give patients a device, will they use & share data?

248 members of the PLM MS community recruited within 24 hours

82% enabled data sharing; mean adherence was 86% (18.2 of 21 days)

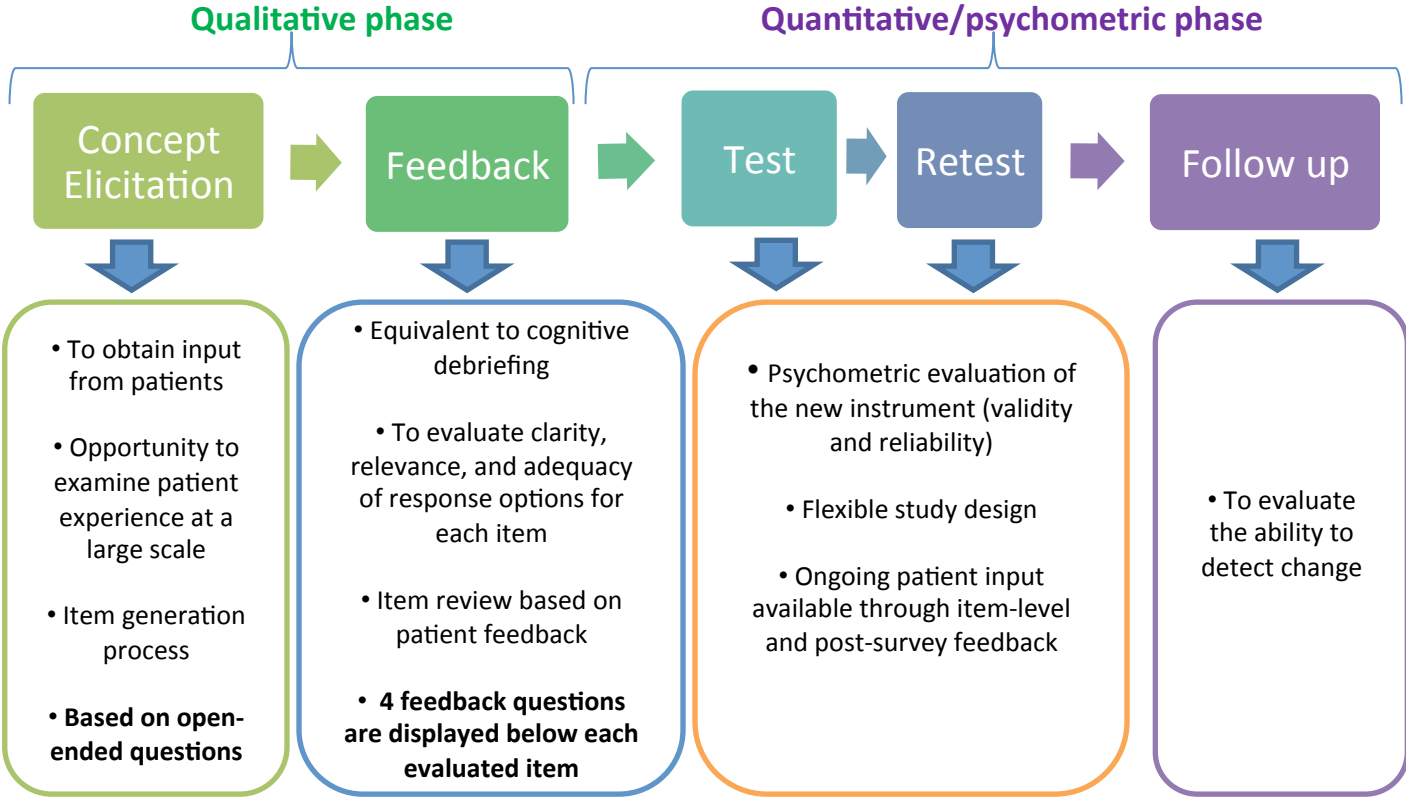
Fitbit One™ device shipped to participants with use instructions

Real-time device measures captured on patient profile through API calls

Data analyses were done by linking member profile, device data and surveys at baseline and follow-up

Subjective patient-reported data linked to objective device measures

# Open Research Exchange (RWJF)

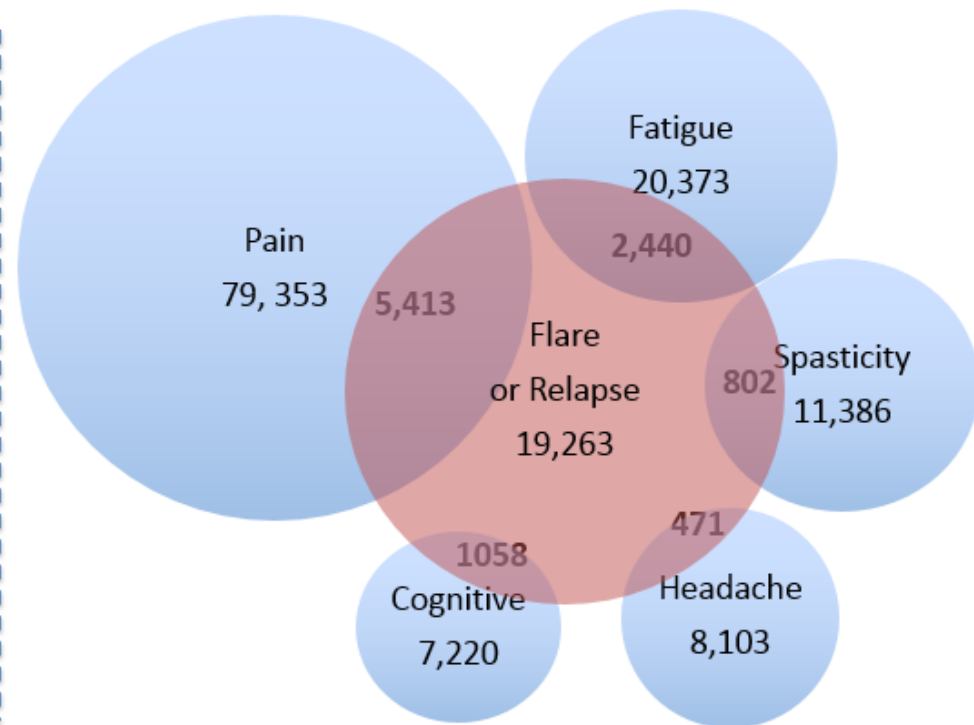


# Free Text Analysis

## Database case study: MS symptom analyses

### % mentioned with flare

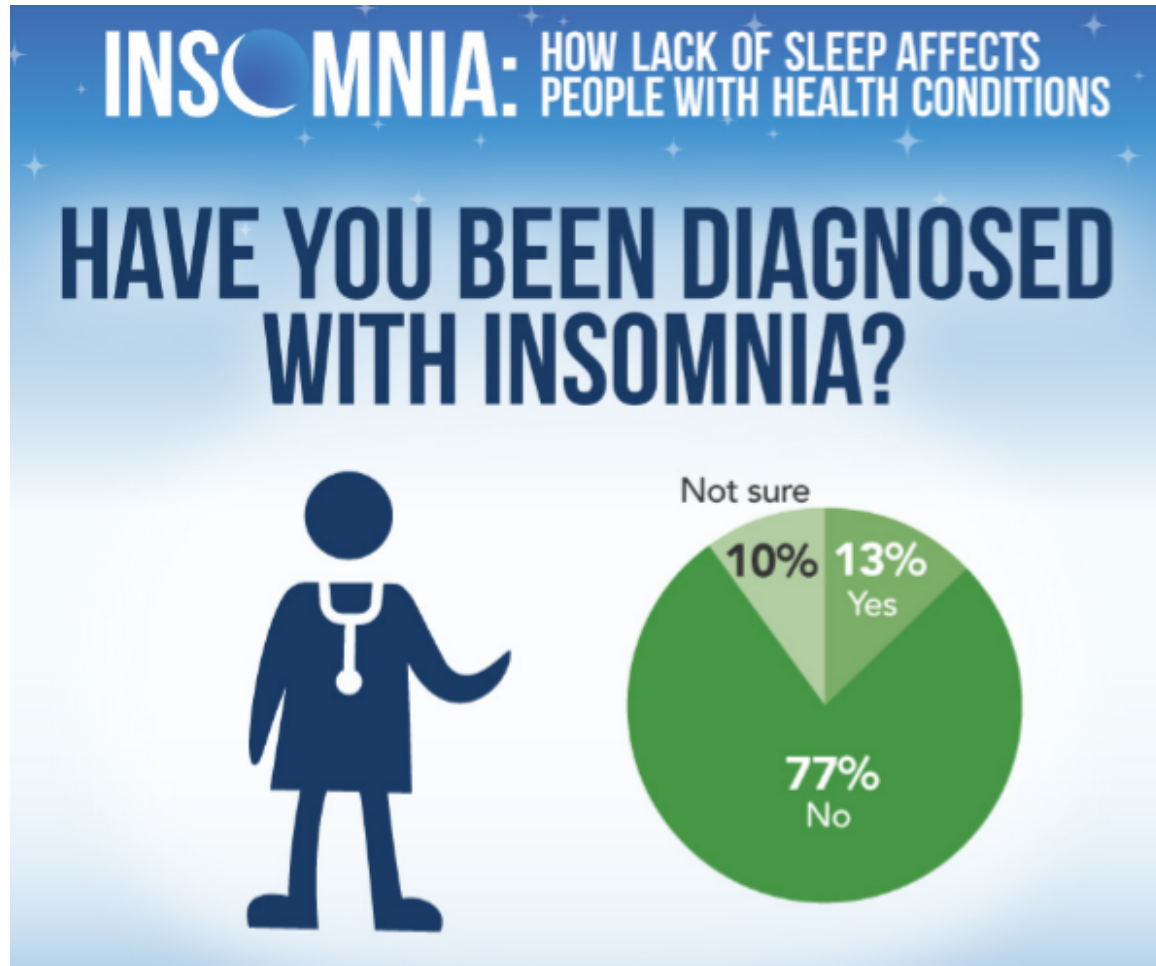
<b>Cognitive</b>	15%
<b>Fatigue</b>	11%
<b>Concentration</b>	11%
<b>Spasticity</b>	9%
<b>Insomnia</b>	8%
<b>Pain</b>	7%
<b>Memory</b>	7%
<b>Headache</b>	6%
<b>Brain fog</b>	6%
<b>Attention</b>	5%



When patients talk about relapse and flare, 28% of their discussions also broach the topic of pain, compared to 4% of conversations with also include spasticity.

Note: diagram not to scale. Non-overlap between blue circles is not indicative of no overlapping mentions.  
Source: [PatientsLikeMe](#) forum data: posts, bios, event comments, and story events.

# Givebacks



# PLM Publications



Full bibliography with links to articles:  
<https://www.patientslikeme.com/research/publications>

# patientslikeme®



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# Appendix



# PatientsLikeMe Values

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## Honor Patients' Trust

Our patients trust us with their most valued health information. We honor that trust, and we are dedicated to advancing the knowledge in the disease with the information they share.

## Openness

Per our Openness Philosophy, we believe that sharing health information is good. Why? Because sharing will drive massive change in healthcare.

## PATIENTS FIRST

No surprises. Our members shouldn't be surprised by anything we do. Our goal is to disclose what we do with members' information, how we make money, as well as all of our partnerships on the site.

## Transparency

When people see our site, we want them to think, "Wow!" Achieving our vision takes flawless execution and a deep understanding of patient needs.

## Create WOW!

# Privacy Policy

No guarantees on privacy

Shared and restricted data

Transparency about the use of data

Members may choose to opt out

Certain studies may require IRB/informed consent

Data sharing agreements

Qualitative data challenges

Seek permission to use member profiles in published material

# Consenting and Sharing Information

conditions, symptoms, treatments...

Live better, together!™  
Making healthcare better for everyone through sharing, support, and research

Join now  
(it's free!)

**Learn from others**  
Compare treatments, symptoms and experiences with people like you and take control of your health

**Connect with people like you**  
Share your experience, give and get support to improve your life and the lives of others

**Track your health**  
Chart your health over time and contribute to research that can advance medicine for all

**Member Stories: The Napkin Notes Dad**

**News**  
PatientsLikeMe Names 2015-2016 Team of Advisors, Sets Focus on Redefining Patient Partnerships

The team of 14 PatientsLikeMe members will help rethink what it means for patients to be partners, and establish new ways for the healthcare industry to connect with patients to deliver better care.

Results from PatientsLikeMe Survey Highlight Patient Beliefs About Medical Marijuana

Our latest survey finds that patients with certain conditions who use medical marijuana believe it is the best available treatment for them, with fewer side effects than other options and few risks.



# patientslikeme®



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